

## CHALLENGES

- inefficient use of knowledge and experiences gained through projects and discontinued products
- unclear decision-making process
- time-consuming search for contact persons
- slow transfer of knowledge in case of job change

## APPROACH

- web-based software to foster team collaboration
- efficient communication through user-friendly templates
- quality assurance is achieved by validating knowledge documents
- development of a structured knowledge transfer and collaboration between employees, project teams, divisions, and branch offices

## FEATURES

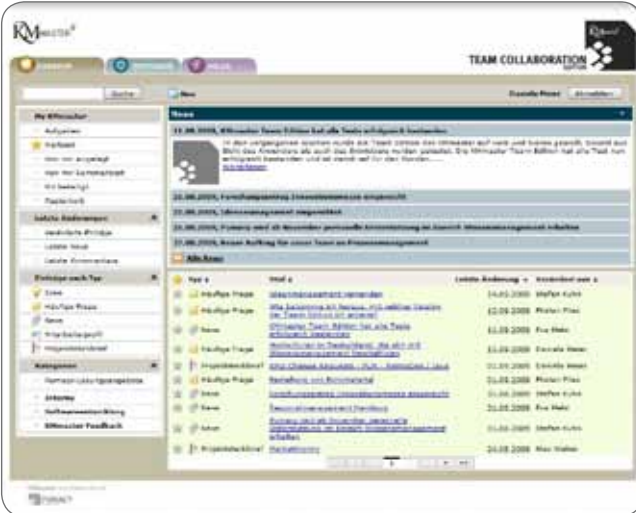
- logical structure for knowledge documents such as lessons learned, best practices, frequently asked questions (FAQs), and project profiles
- adaptable templates
- flexible concepts of roles, permissions, and release processes
- employee profiles
- comprehensive search
- status messages indicating the state of documents
- knowledge communities are encouraged by a community concept
- news can be provided through an internal blog, a micro blogging client or RSS feeds
- integration of additional interfaces



## OUTCOME

- Knowledge, experiences and ideas are exchanged precisely, accurately, and appropriately.
- The loss of expertise and management knowledge is minimised.
- The internal communication is improved.
- Employees' motivation is increased.

The web-based KMmaster® Team Collaboration Edition meets individual needs and enables the sustainable transfer of expertise, experiences and ideas.



**USE CASES**

- management of project-based experiences
- team collaboration
- search for contact persons
- archiving of knowledge
- set up and development of networks
- on-the-job training by using project experiences

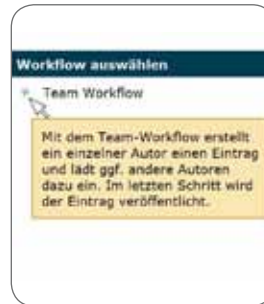
Knowledge is validated



efficiently managed



developed in teams



continuously evaluated



To arrange your free demonstration please contact us.

**CONTACT**

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The web-based KMmaster® is an in-house developed knowledge management platform of Pumacy Technologies AG.

<http://kmmaster.de/en>  
<http://pumacy.de/en>

