



KNOWLEDGE MANAGEMENT - PLATFORM based on Best Practices

HOW EFFECTIVELY DO YOU MASTER KNOWLEDGE?

The KMmaster promotes active knowledge management of your employees. Knowledge is developed, documented and integrated in all processes of your organisation. KMmaster is a basic technology to develop, capture, share, preserve, apply, and evaluate knowledge.

DEVELOP		Creative processes are fostered, ideas emerge, personal experiences may be stored and shared with colleagues.
CAPTURE		
SHARE		
PRESERVE		
APPLY		
EVALUATE		

THE KMmaster CONCEPT



Holistic knowledge management solutions emerge based on three conceptual milestones: documentation, organisation and collaboration. These characteristics may vary individually depending on certain requirements.

Organisation: (Processes, People, Roles, Organigram)

Software models processes and roles available within your organisation. Organisational processes and knowledge management processes are brought together.

Documentation: (Structure, Documents, Data, Classification)

Construction of knowledge building blocks which capture explicit knowledge as well as implicit experiences, competences and networks.

Collaboration: (Community, Individual, Groupware, Motivation)

Knowledge and new ideas are developed and shared within a community of practice.

KMmaster EBoK EDITION

The basic technology KMmaster is built up to develop individual solutions for your organisation. Depending on your use case, different KMmaster Editions are available. These Editions may vary in organisation, documentation and collaboration. Besides a KMmaster EBoK Edition, Pumacy provides for example a Reporting Edition as well as an Innovation Management Edition. EBoK stands for Electronic Book of Knowledge. The EBoK is a Lessons Learnt Edition to collect and organise project experiences.

Although every project is individual, similar problems appear again and again. The KMmaster EBoK allows you to collect and share experiences of individual employees. Your organisation will be better able to learn from experiences.

FUNCTIONAL SURVEY

Documentation of knowledge and experiences

- Flexible templates to capture knowledge building blocks
- Software system integration
- Classification by community and taxonomy
- Full text search even in attachments

Organisation of processes and knowledge

- Modelling your knowledge processes
- Assign user rights and roles
- Process-based validation of documents

Collaboration in knowledge communities

- Community-based document management
- Configurable workflow management
- Support of distributed teams
- Collaborative desktop

SYSTEM ARCHITECTURE

Client (Internet/Intranet):	Webbrowser (cross platform)
Supported application server:	JBoss, Oracle AS (OC4J), SAP NetWeaver
Supported data bases:	Oracle, MySQL

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